

Paris, 27 January 2011

Elior honours its pledges to employees

On January 26, 2011, as part of the Group's vocational training programmes 41 Elior employees were awarded Titre Professionnel certificates (for Cooks and Catering Assistants) and 37 received Professional Qualification Certificates (for Managing Chefs, Operations Assistants and Qualified Catering Employees).

Drawn up in partnership with the AFPA adult education agency, the Titre Professionnel courses enable employees who so wish to acquire new skills while working towards a national diploma that is recognised by the French Employment Ministry. The Professional Qualification Certificates were created by the catering industry within the framework of guidelines drawn up by the French National Commission for Employment in the Hospitality Industry. These two types of vocational qualifications help build on the skill sets of Elior's people and enable them to put their knowledge into practice in actual working situations. Both courses involve seven weeks' training spread over a seven-month period and the students are mentored throughout the process.

The students' success was celebrated at a ceremony attended by Elior's Chief Executive Officer, Gilles Petit, and the Group's Human Resources Director, Agnès Bureau Mirat, who both congratulated the employees concerned on their drive and motivation to enhance their careers.

Since 2003, over 261 Elior employees have been awarded a Professional Qualification Certificate and 185 have received a Titre Professionnel qualification. The success rate for these two training courses – which are real career springboards – is 97%.

According to Agnès Bureau Mirat, the Group's Human Resources Director: "Vocational training courses help to motivate our people and showcase their talents. They are also a great opportunity for career development, with over 90% of employees who follow such courses receiving a promotion within the following 12 months".

These vocational courses form an integral part of Elior's pro-active human resources policy, which is underpinned by ambitious objectives in terms of integration and career development, as well as by a focus on the overall well-being of the Group's employees.

About Elior

Founded in 1991, Elior ranks third in the European contracted foodservice and related services market, holding leading positions in Contract Catering & Facilities Management and Concession Catering & Travel Retail. In 2009/2010, the Group generated revenue of €3.783 billion. Each day, Elior's 82,000 employees serve 3 million guests at 15,000 restaurants and outlets in 15 countries. Elior is active in the Business & Industry, Education, and Healthcare & Seniors sectors, as well as in travel (airports, railway stations and motorways), and leisure & culture (museums and exhibition centres). As a socially responsible enterprise, Elior signed up to the United Nations Global Compact in 2004. The Group takes special care to provide nutritionally balanced meals to guests, limit the environmental impact of its operations and purchases, and support employee integration and training. For more information please visit www.elior.com

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