

Paris, 30th November 2011

## Elior promotes the development of employees skills

**On the 29<sup>th</sup> November, Elior offered its employees the Professional Certification via the Accreditation of Prior Experiential Learning (APEL) -portfolio of the applicant's achievements and work experience.**

Yesterday, 48 employees from the Elior Group, who have been in their current roles for at least 3 years, have secured Chief Manager, Operations Assistant, Catering Assistant or Certified Catering Assistant diplomas, titles recognized by the Joint National Commission for Employment to be applied to the hotel/hospitality sector.

These Professional Certifications form part of the APEL and are achieved following personal support which enables the establishment of a dossier demonstrating the professional skills acquired by the candidates whilst actively working.

In 2009, Elior was the first company within the Contract Catering sector to instigate this approach, the objective of which is to develop and enhance the skills of employees within the Group, to heighten their employability and to safeguard their tasks and knowledge.

As a professional springboard, the APEL has already provided advantages to over 100 employees within the Group in France and has secured a 99% success rate.

Bursting with strong commitment to Human Resources policies, the Group has set itself the challenge, from the present time up until 2013, of doubling the number of employees who can benefit from the APEL and to expand this approach to new qualifications, specifically in terms of catering and other management functions.

More than a diploma and a reward, Accreditation of Prior Experiential Learning raises awareness of employees' skills and motivates them to bring out their books and forge a long-term career path.

For Agnès Bureau-Mirat, the Elior Group's Human Resources Director: *"As well as our role as trainer, we consider it is our duty to enhance the skills of our employees and to enable them to develop. With regards the success of the APEL approach, instigated within the Group in 2009, we presently hope to expand upon the number of recipients of the professional springboard and make this system available to other subsidiaries."*

## About Elior

Founded in 1991, Elior ranks third in the European contracted foodservice and related services market. The Group, which generated an estimated revenue of € 4.2 billion in 2010, applies its know-how in three business lines: Contract Catering, Concessions and Support Services.

Our 85,000 employees are passionately professional, providing catering and personalised service solutions to three million customers in fourteen countries day in day out, with an unwavering commitment to taking genuine care of each and every one.

As a socially responsible enterprise, Elior has been a member of the United Nations Global Compact since 2004. The Group pays particular attention to consumers' increasing expectations for high-quality and nutritious food as well as to the professional development of its employees and the impact of its activities on the environment. For more information please visit [www.elior.com](http://www.elior.com)

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