

Paris, 6<sup>th</sup> February 2012

## Elior commits to doubling graduating training for employees

On the 23<sup>rd</sup> January, Elior awarded employees, forming part of its tenth promotion programme, Professional Qualification Certificates (CQP) or Professional Titles. Owing to the strong pass rate of its employees and the ever-increasing number of candidates, the Group has committed itself to doubling the number of recipients of qualifying and/or certified training within 3 years.

Since their launch year, in 2003, the CQPs and Professional Titles have been awarded to a total of more than 640 Elior employees within France. The Professional Titles enable employees to obtain a State diploma recognised by the Ministry of Employment, and the CQPs represent certificates issued by the Joint National Commission for Employment within the Hotel/Hospitality sector. They cover the job roles: Kitchen Assistant, Chef, Certified Catering Assistant, Chief Manager and Operations Assistant. For 3 years now, the certificates have also been accessible via the APEL.

These professional training courses perfectly illustrate the vital value and qualified skills encouraged by Elior. Genuine professional springboards, they meet the Group's Human Resources policy objectives, to develop the skills of its employees. Owing to the great participation of managers and Human Resources teams within the Group, who identify potential and motivate the employees to take part in training, the number of candidates, across all promotion contexts, has not stopped growing.

Proof of the benefits of this system: the courses have resulted in a 93% pass rate and guarantee, in 86% of cases, internal promotion within the subsequent 12 months.

Agnès Bureau-Mirat, Director of Human Resources for the Elior group speaks about this system: *"Within the context of the job, we recruit employees who have little initial training. Additionally, our responsibility as an employer is to provide everybody with the chance to education and the chance to develop. By doubling certified courses, we are responding to the Group's ambition to be able to offer each employee, based upon their talents and desires, the possibility to take part in a genuine career course".*

## About ELIOR

Founded in 1991, Elior ranks third in the European market for contracted catering and related services. The Group, which achieves a turnover of 4.175 billion Euros in 2010/2011, applies its knowhow to three sectors: catering, concessions and services.

Its 84 000 staff offer catering and personalised service solutions to three million clients in fourteen countries every day with unwavering commitment: welcoming and taking care of each one enthusiastically and competently.

As a responsible company, Elior has been a member of the United Nations Global Pact since 2004. The Group pays particular attention to new consumer expectations in terms of nutrition and quality, to the professional development of its staff, and to the impact of its activities on the environment. For more information go to: [www.elior.com](http://www.elior.com)

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